MBA II Year Examination MP 401- Human Resources Development

Time: 3 Hours Max. Marks: 80

Note: The question paper is divided into three sections A, B & C. Write Answers as per the

given instructions.

Section A (Very Short Answer Type Questions)

Note: Answers all 8 questions. As per the nature of the questions you delimit your answer in one sentence up to 50 words. Each question carries equal marks. (Marks 2x8=16)

- 1. Define Human Resource Development.
- 2. What is Economic theory of HRD?
- 3. What is Staff Training?
- 4. Define Job Rotation.
- 5. Define Quality Circle.
- 6. What is JOHARI window model?
- 7. Define Brinkeroff's Stages of HRD strategy evaluation frameworks.
- 8. What are the Parameters of Potential appraisal System?
- 9. What are the Components of Career Development System?
- 10. What do you understand by Career anchor?
- 11. Define Succession Planning.
- 12. Define HRD for workers.
- 13. What are barriers to empowerment?
- 14. Define Counselling.
- 15. What is HRD intervention?
- 16. What are the types of human resource intervention?
- 17. What are the functions of HRD mangers?
- 18. Define mentoring.
- 19. What are the components of reward system?
- 20. What is HRD audit?
- 21. What is 360-degree feedback?
- 22. Define HRIS.
- 23. What is diversity in the workplace?
- 24. What are the dimensions of globalized HRM?

Section B

(Short Answer Type Questions)

Answer any 4 questions. Each answer should not exceed 100 words. Each question carries 08 marks. (Marks 8x4 = 32)

- 1. Explain HRD process and climate variables.
- 2. Explain HRD instruments.
- 3. What is the difference between Job rotation and Job enrichment?
- 4. Explain HRD process and Climate Variables.
- 5. Discuss the barriers to the implementation of HR strategies. How can you overcome these barriers?
- 6. What are the components and basic requirements for designing HRD system.
- 7. What is a career? What are the factors which go into the shaping of a career?
- 8. Describe the challenges of HRD.
- 9. What is the difference between training and development?
- 10. Develop pre-learning interventions for learners to enhance readiness for learning.
- 11. Give a brief description on levels of training need assessment?
- 12. Describe the approaches of HRD?
- 13. How can an organization design HRD system?
- 14. Discuss various dimensions of coaching role.
- 15. What are the phases of HRD intervention?
- 16. When HR manager wants to expand its operations, what factors are to be considered?
- 17. Define mentoring and describe its benefits.
- 18. How is HRD performance measured? Explain with example.
- 19. How could coaching be carried out effectively?
- 20. Describe guidelines for effective feedback system?
- 21. Define the nature and scope of knowledge management (KM).
- 22. Explain the meaning and function of HRIS.
- 23. What do you see as major recruiting and retention challenges in the future?
- 24. How will diversity help you company compete?
- 25. Bring out the recent trends in HRD.
- 26. Explain how globalization is impacting on work and organizations.

Section C

(Long Answer Type Questions)

Answer any 2 questions. Each answer should not exceed 800 words. Each question carries 16 marks. (Marks 2x16=32)

- 1. What is Human Resource Development? Describe its salient features in the Indian Context.
- 2. "Training is a tool to be considered as an investment for an organization not as an expenditure". Comment your views.
- 3. Explain theoretical framework of HRD.
- 4. If you were an HRD manager what would have been your role in today's scenario?
- 5. Cite two examples from Indian organization and discuss the HRD practices done in these Organizations?
- 6. Why is HRD needed in an organisation? Explain briefly the sub-systems of HRD and their importance in organisational context.
- 7. Examine salient features of HRD climate. Can proactive orientation of employees be prompted in organisations? Discuss with suitable examples.
- 8. What is HRD intervention? Explain types of HR intervention.
- 9. Describe the criteria for effective interventions and HRD process intervention.
- 10. How HRD interventions help organization to develop highly competent staff management? s
- 11. What might cause problems with the smooth management of this HRD process? Explain importance of HRD.
- 12. What do you mean by strategy evaluation? Explain principles of evaluation.
- 13. Determine whether the content, organization and administration of the program contribute to learning and transfer of training.
- 14. What are the basic requirements for designing HRD system? Explain limitation of HRD system.
- 15. How do performance appraisals and reward system contribute to HRD?
- 16. "Career planning and career developments are essential ingredients of HRD systems," explain this statement.

- 17. How do you Differentiate career planning and succession planning?
- 18. Discuss how HRD for workers is different than HRD for managers. Explain Empowerment.
- 19. Write short note on the followings:
 - (i) Total quality management
 - (ii) Coaching
- 20. What are the different roles and the competency mix required for HRD managers?
- 21. What is HRD audit? Why it is important for an organization development? Discuss various methodology used for HRD audit.
- 22. What are the steps in coaching process? Discuss the meaning and characteristics of mentoring.
- 23. What do you mean by reward management? Define components and process of reward system.
- 24. What are the various objectives of mentioning and counseling? Discuss the importance of professional counseling in the Indian organizational context with suitable example.
- 25. Discuss the rational and objectives of HRD for workers. Critically evaluate the role of Trade Unions in HRD for workers. Explain with examples.
- 26. "Knowledge management is not anything new," would you agree that this statement is largely true?
- 27. Explain the process and function of HRIS.
- 28. How does diversity affect employee hiring? Define advantages and challenges of diversity in workplace.
- 29. What does the diversity management assessment measure? Explain approaches to diversity management.
- 30. Explain dimensions of globalized HRM and major issues in international HRM.