

COURSE – HR-03
Consumer - Essay
Section -A

1. Consumerism
2. Consumer
3. Consumer protection
4. Consumer Laws in India
5. NGO and Consumer protection
6. Consumer Education.
7. Reforms in Consumer protection
8. Services and consumer Grievances.
9. Role of NGOs in Consumer Protection.
10. Challenges before Consumer Protection.

Section-B
खंड -ब

1. Complaint Procedure in India
2. Complaint Foras in India
3. Foras for complaint under allied laws
4. Appeal under Consumer Protection Act, 1986
5. Consumer Help
6. Complaint Foras in States
7. Roles of Courts in Consumer Protection
8. Roles of NGOs in Consumer Protection
9. Subject Matter of Complaint
10. Remedies under COPRA
11. Remedies to Consumer